

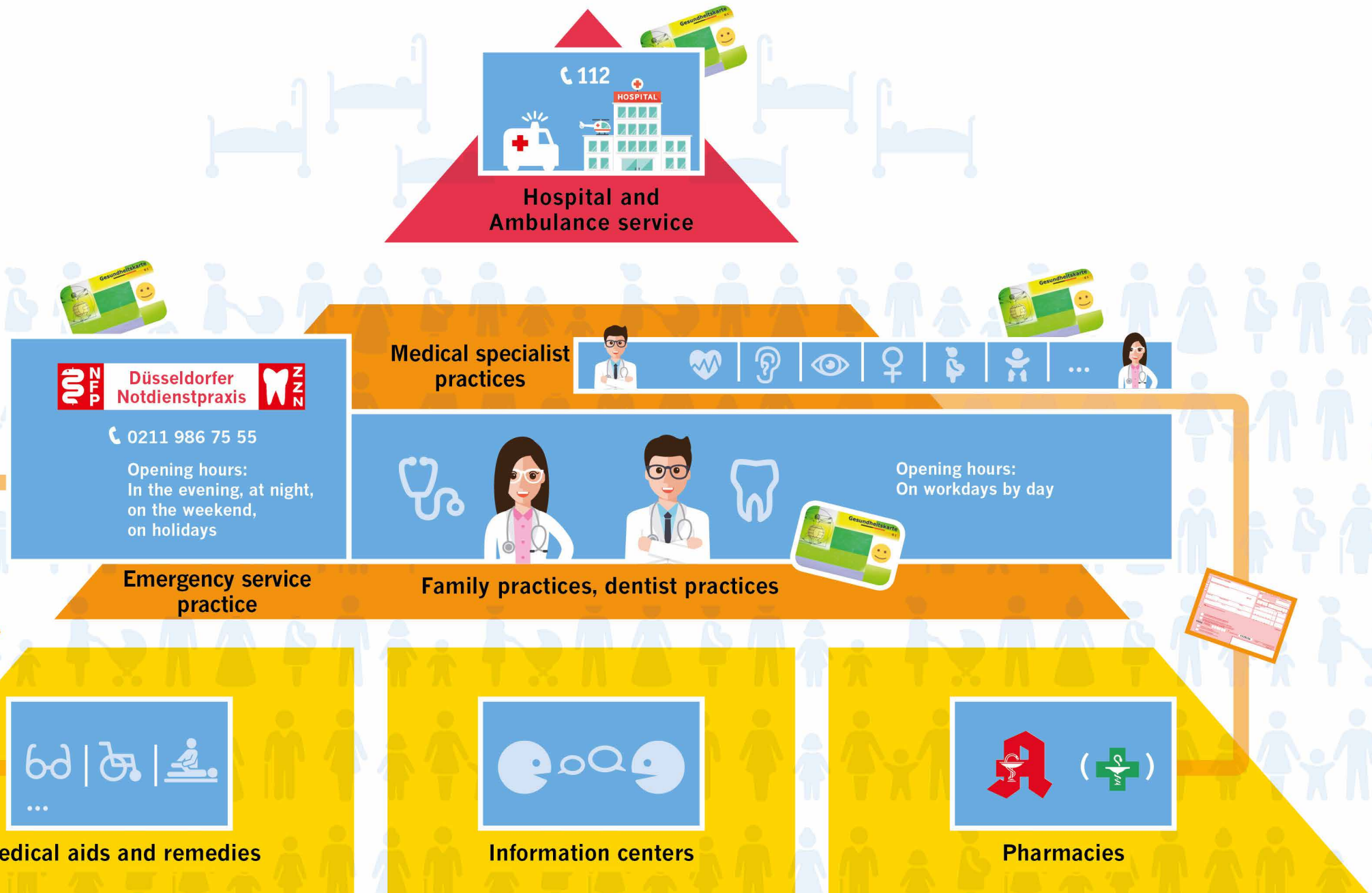


Landeshauptstadt
Düsseldorf

The healthcare system in Düsseldorf – simply explained



The healthcare system in Düsseldorf – simply explained



Family practices, dental practices, specialist practices, emergency practice

Family doctors, dentists and medical specialists are primarily at your disposal for non-acutely life-threatening diseases.

Beyond the opening hours of practices the emergency service practice of Düsseldorf is additionally at your disposal. You can reach the emergency service practice through the phone number 0211 986 75 55. You can also get help through the nation-wide number of the medical emergency service 116 117 and for dental emergencies through the number of the dental emergency service Nordrhein 01805 98 67 00.

Hospital and Ambulance service

The ambulance service or the emergency department of the hospital provide aid in life-threatening situations. Therefore only emergencies like heart attack, stroke or severe accidents shall be treated in an emergency department.

In a life-threatening emergency look for the emergency department of the nearest hospital or alarm the ambulance service through 112.

Pharmacies

In Germany most medicines are only obtainable in pharmacies. For many medicines you will need a prescription to get them. You can get such a prescription at the family practice, beyond regular opening hours of practices also at emergency service practices.

Some medicines must be paid for by yourself.

Medical aids and remedies

Glasses or hearing devices, but also a wheelchair are medical aids. For example physiotherapy and speech therapy are remedies. Medical aids and remedies can be prescribed at a family practice.

Attention: Some costs must be borne by yourself. Please inform yourself beforehand.

Information centers

Various information centers are at your disposal. They provide help e.g. concerning questions around upbringing, marriage, life crises, addiction, school, pregnancy or debt and many more.

Also consider the special services for refugees.

The healthcare provision within the healthcare system



Healthcare provision

The aim of healthcare provision is to strengthen health and to avoid, delay or alleviate diseases. Various provision services can be accessed with the healthcare card: special check-ups for children, youths and pregnant women, measures towards cancer prevention, provision regarding dental health, vaccinations.

Please make sure, that your child will attend to examinations. Before your child is sent to school, there will be a check-up at the health department. These check-ups are mandatory in Germany.

Important links and information

Please keep this information, so it will be at hand when needed.



Guide to Health

→ www.duesseldorf.de/gesundheitsamt/hilfen-und-beratung/gesundheitswegweiser.html

The Guide to Health aims to support the search for health related services in various languages: Japanese, Turkish, Russian, Arabic, Persian



Emergency service practice

→ www.nofallpraxis-duesseldorf.de/
Language: German



Advisor for health

→ www.ratgeber-gesundheit-für-asylsuchende.de
Languages: German, English, Arabic, Kurdish, Pashto, Dari, Farsi



Pharmacy system

→ www.abda.de/pressemitteilung/artikel/flyer-in-12-sprachen-informieren-ueber-apothekensystem/
Languages: German, English, Arabic, Farsi, Pashto, Urdu, Kurdish, Albanian, Serbian, French, Russian, Turkish



BZgA

→ www.bzga.de/
Languages: German, English



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